

Discounted Software for students of TU Wien, without printed documentation, only for non-commercial use, available for download.

Products, e.g.:

Graphic/Visualization:

Adobe CC, OriginPro, SOLIDWORKS, Rhino

Mathematics:

Maple, Mathcad, Mathematica, MATLAB, SPSS

Office Automation:

EndNote, MS Office 365 A3

MS Education Hub:

Many Microsoft products, such as Windows, Project, etc.

Utilities:

eset

Download

<https://shop.tusoftware.tuwien.ac.at>

TUcard Kiosks

Newly registered students will receive the TUcard automatically.

For each additional semester the validity of the TU-card has to be extended at a kiosk.

Locations: Karlsplatz 13, Wiedner Hauptstr. 8-10, Gußhausstr. 27-29, Getreidemarkt 9, Stadionallee 2, Franz Grill Str. 9, Favoritenstraße 9-11

<https://www.tuwien.at/en/tu-wien/organisation/central-divisions/admission-office/tucard>

Service Center:

MON-FRI, 8 a.m. to 12 a.m. and from 1:00 p.m. to 4:00 p.m., Operngasse 11, ground floor, P.:01-58801-42002
Assistance, setting up an account without a PIN code, resetting a (forgotten) password (presentation of student ID required), information on TU.it services.



email: help@it.tuwien.ac.at

Web: www.it.tuwien.ac.at/en/students

ID Austria: <https://www.oesterreich.gv.at/en/id-austria.html>

The ID Austria can be used to reset your TUaccount-Password.

Helpful Links

IT-Security Recommendations: <https://url.tuwien.at/angsg>

Campus Information System: tiss.tuwien.ac.at/?locale=en

Login: *StudentID* and *TUaccount-Password Student*

Representation: www.htu.at

Jobs, Career Center: www.tucareer.com/eng/

eLearning (TUWEL): tuwel.tuwien.ac.at

TU Library: www.tuwien.at/en/library

Admission Office: <https://www.tuwien.at/en/tu-wien/organisation/central-divisions/admission-office>

IT Solutions

IT Services
for students
at TU Wien

Winter Semester 2024/2025

The following accounts are available:

<https://www.it.tuwien.ac.at/en/rights-and-roles/accounts-at-the-tuw/accounts-for-students>

TUaccount Password

The TUaccount-Password, chosen during the TISS study application (<https://tiss.tuwien.ac.at/aufnahme/aufnahmeverfahren>) in combination with your StudentID as user identification is the key to daily required IT services at TU Wien.

By registering a TUaccount, the student accepts the applicable regulations for these services (<https://www.it.tuwien.ac.at/en/regulations>). A forgotten TUaccount password can be reset at the TU.it Service Center or via ID Austria.

Student Account

The student account provides access to the home directory (storage space 2 GB) for students. The student account password is only initially identical to the TUaccount password, and should be set independently from the TUaccount password via: <https://login.tuwien.ac.at/en/passwort>

Network Account

The network account provides access to:

- The workstations in the Internet rooms
- The Exchange Online mailbox (100 GB)
- TUwlan: eduroam
<https://www.it.tuwien.ac.at/en/tuwlan>
- VPN access: to use all web services of the TU Wien without restrictions from everywhere
www.it.tuwien.ac.at/en/tuvpn

Exchange Online Mailbox, Webmail

E-mail address:

eStudentID@student.tuwien.ac.at

User name:

eStudentID@student.tuwien.ac.at (e.g. e12334568),
Login with network account

Webmail:

<https://outlook.office.com>

Access via Outlook client, Mozilla Thunderbird etc.

Further information:

<https://www.it.tuwien.ac.at/en/services/cooperation-and-communication/>

u:book Sale

Sale of high quality notebooks with extended service for universities.

Next sale: 23.9. - 21.10.2024
ubook.at/en/

GH Gußhausstraße 27-29, groundfloor

BIB Main library, Resselgasse 4,
1st floor

GM Getreidemarkt 9, basement

<https://www.it.tuwien.ac.at/en/services/workstation/internet-workstations>

Info-Terminals (TU Intranet):



Karlsplatz 13: 1st floor next to lecture hall HS 8
Gußhausstraße 27-29: foyer/aula
Freihaus: foyer/aula
Treitlstrasse 3: foyer/aula
Favoritenstraße 9-11: foyer/aula,
Getreidemarkt 9: BDEG, BBEG, BIEGC



Wheelchair accessible PCs are provided at Karlsplatz foyer/aula, „Freihaus“, Gußhausstraße 27-29, Favoritenstraße, at the Library and at Getreidemarkt 9 BDEG.